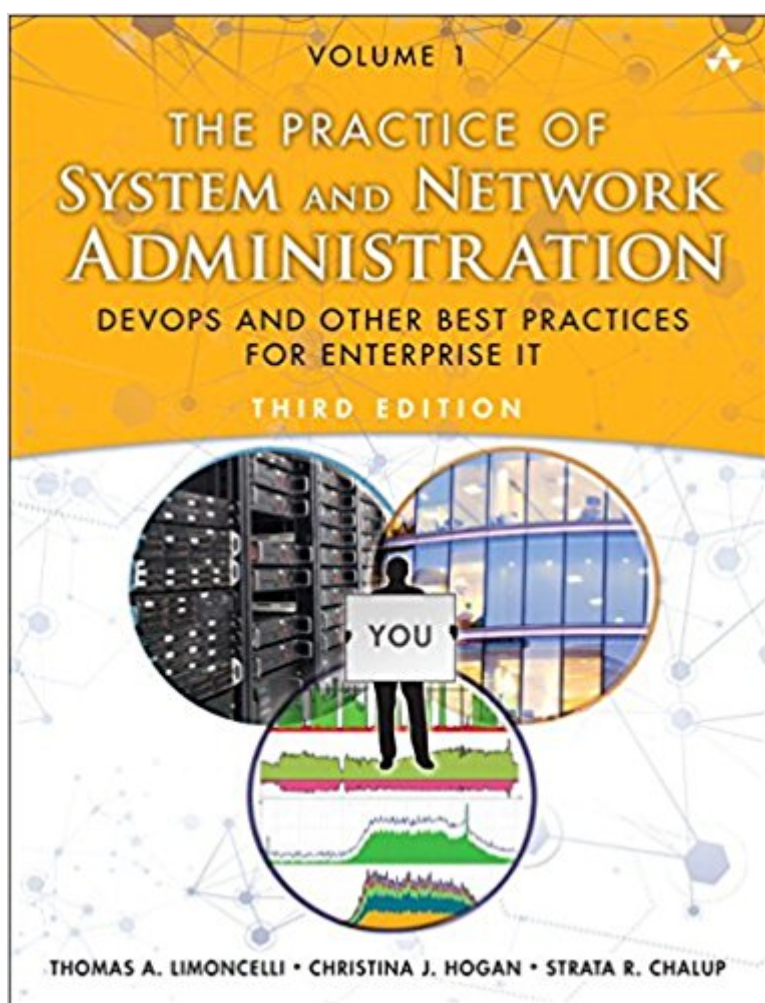


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# The Practice Of System And Network Administration: Volume 1: DevOps And Other Best Practices For Enterprise IT (3rd Edition)



## Synopsis

With 28 new chapters, the third edition of *The Practice of System and Network Administration* innovates yet again! Revised with thousands of updates and clarifications based on reader feedback, this new edition also incorporates DevOps strategies even for non-DevOps environments.

• Whether you use Linux, Unix, or Windows, this new edition describes the essential practices previously handed down only from mentor to protégé. This wonderfully lucid, often funny cornucopia of information introduces beginners to advanced frameworks valuable for their entire career, yet is structured to help even experts through difficult projects. • Other books tell you what commands to type. This book teaches you the cross-platform strategies that are timeless! DevOps techniques: Apply DevOps principles to enterprise IT infrastructure, even in environments without developers Game-changing strategies: New ways to deliver results faster with less stress Fleet management: A comprehensive guide to managing your fleet of desktops, laptops, servers and mobile devices Service management: How to design, launch, upgrade and migrate services Measurable improvement: Assess your operational effectiveness; a forty-page, pain-free assessment system you can start using today to raise the quality of all services Design guides: Best practices for networks, data centers, email, storage, monitoring, backups and more Management skills: Organization design, communication, negotiation, ethics, hiring and firing, and more Have you ever had any of these problems? Have you been surprised to discover your backup tapes are blank? Ever spent a year launching a new service only to be told the users hate it? Do you have more incoming support requests than you can handle? Do you spend more time fixing problems than building the next awesome thing? Have you suffered from a botched migration of thousands of users to a new service? Does your company rely on a computer that, if it died, can't be rebuilt? Is your network a fragile mess that breaks any time you try to improve it? Is there a periodic "hell month" that happens twice a year? Twelve times a year? Do you find out about problems when your users call you to complain? Does your corporate "Change Review Board" terrify you? Does each division of your company have their own broken way of doing things? Do you fear that automation will replace you, or break more than it fixes? Are you underpaid and overworked? No vague "management speak" or empty platitudes. This comprehensive guide provides real solutions that prevent these problems and more!

## Book Information

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## Customer Reviews

Thomas A. Limoncelli is an internationally recognized author, speaker, and system administrator with more than twenty years of experience at companies like Google, Bell Labs, and StackOverflow.com. Christina J. Hogan has more than twenty years of experience in system administration and network engineering, from Silicon Valley to Italy and Switzerland. She has a master's degree in computer science, a doctorate in aeronautical engineering, and has been part of a Formula 1 racing team. Strata R. Chalup has more than twenty-five years of experience in Silicon Valley, focusing on IT strategy, best-practices, and scalable infrastructures at firms that include Apple, Sun, Cisco, McAfee, and Palm.

This book is a great starting place for new system administrators, and also contains valuable information and ways to think about problems for senior system administrators. I own the first edition, and the third edition is full of more new things, but equally accessible and easy to read. Start with any chapter and you can learn something useful, or read it front to back for a wholistic view. I am the interrupt sponge (see p10) for my team, but I use this book as a resource for teaching and mentoring.

This is an amazing book and was very excited to see this new edition come up. I work in the IT field and wear many hats and this book provides me with guidance to be successful in all areas in IT from service desk to Infrastructure to Web services. IT can be a rough spot for many but this book really sheds some great insight, practical tools, and positive ideas to get through not only through the technical facets, but also what I feel were left out from the OSI model - Layer 8 the political layer.

Ã Â Â^Â I admire these authors and the experiences they have shared in this book. Kudos to them and I hope they continue to share more in future editions to come.

This book is a crucial library item for any System or Network Administrator regardless of how many years you have under your belt. I picked up the second edition when I first became a sysadmin and it helped me a lot throughout my career. I was very excited when it was announced that this third edition was coming as the second edition has not aged well. The third edition is the perfect, much needed update to the second edition. This new version is definitely now up-to-date and should hopefully give us another decade of service. I definitely recommend this book for the sysadmin in your life or in your office. I always recommend it to my colleagues as it contains valuable information for your career. In fact, buy a few copies because if you loan this book out, I doubt you'll get it back!

Awesome, entertaining, and useful. Every sys admin should give it a read.

Great book. Must have for any level sysadmin

Thomas's series of the Practice of System and Network administration is the essential guide to both new and experienced system administrators who want to do better at their jobs. This book consists of practical advice to get through the daily grind. Thumbs up!

Excellent, as always.

This is a great book. It has very useful information for anyone working in the IT field.

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